



Combine Orders & Ship Together

Combine Orders & Ship Together - Installation Guide

Step 1 — Install the App

- Open the BigCommerce Marketplace.
- Locate Combine Orders & Ship Together.
- Click Get This App.
- Approve the requested permissions and complete the installation.

Step 2 — Configure the App

- Open Apps -> Combine Orders & Ship Together.
- Enable the application.
- Select eligible order statuses.
- Select eligible shipping methods.
- Configure optional settings such as maximum child orders, guest checkout support, address matching, fulfillment synchronization, and weight limits.
- Click Save Settings.

Step 3 — Test Order Combining

- Create an order using a customer email address.
- Leave the order in an eligible status.
- Create another order using the same customer.

- Proceed to checkout.
- Verify that a 'Combine With Order #XXX & Ship Together' shipping option appears.
- Select the option and complete checkout.

Step 4 — Review Combined Orders

- View combined shipments in the app dashboard.
- Review combined shipment information from BigCommerce order screens.
- Verify parent and child order relationships, shipping costs, and fulfillment status.

Support

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