



Combine Orders & Ship Together

Privacy Policy - Combine Orders & Ship Together

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Introduction

Lantera ('we', 'our', or 'us') respects your privacy. This Privacy Policy explains how the Combine Orders & Ship Together application collects, uses, and protects information when used with a BigCommerce store.

Information We Collect

The app may access store information, order information, customer information, shipping addresses, shipping methods, order status information, fulfillment information, and app configuration settings required to provide the service.

How We Use Information

Information is used solely to identify eligible orders for consolidation, calculate combined shipping options, display combined shipment information, manage parent and child order relationships, provide merchant-facing dashboards, and support fulfillment workflows.

Data Sharing

We do not sell merchant or customer data. Information is only shared with service providers when necessary to operate, maintain, or secure the application.

Data Security

We implement reasonable technical and organizational measures designed to protect information against unauthorized access, disclosure, alteration, or destruction.

Data Retention

We retain information only for as long as necessary to provide the service, comply with legal obligations, resolve disputes, and enforce agreements.

Your Rights

Merchants may request access to, correction of, or deletion of information where applicable under relevant privacy laws.

Contact Information

If you have any questions regarding this Privacy Policy, please contact Lantera at <https://lantera.co/contacts>